Here are some hints to help you with this process:

- The documents need to be from different categories. Example, one document from Category 1 and one document from Category 2 or 3.
- IDs must be current / valid (not expired).
- Any bills or statements provided should not be older than 6 months.
- The address on the documents must match the address in your alc.ca profile.
- Only documents in their original form will be accepted and they must be downloaded directly from the provider. Example, would be a bank statement downloaded directly from your banking website.
- Please ensure account numbers are visible (don't blackout numbers) this is used as part of the verification process.

Category 1 — Name / Address

- Utility Bill (power, phone, cable, internet, cell, water/sewer) name, service address, account #, and a date not older than 6 months.
- Auto Insurance Liability Card name, address, policy #, and it cannot be expired.
- **T4 Slip** name, address, current tax year, Social Insurance #.
- Record of Employment (ROE) name, address, issue date cannot be older than 6 months.
- Driver's License or Provincial ID name, current address, ID #, and cannot be expired.
- CPP Statement name, current address, account #, date in current tax year.

Category 2 — Name / Date of Birth

- Driver's License name, date of birth, DL #, and cannot be expired (Only use if not used from Category 1).
- **Passport** name, date of birth, Passport #, and cannot be expired.
- Provincial Photo ID Card name, date of birth, ID #, and cannot be expired.
- Permanent Resident Card name, date of birth, ID #, and cannot be expired.
- Certificate of Indian Status Card (front and back) name, date of birth, Reg #, and cannot be expired.
- **Temporary Driver's License** (this is the sheet of paper you get when you renew your license, until the physical card comes in the mail) name, date of birth, Doc #, and DL #, and Valid Until Date (halfway down page), cannot be past that date.
- Birth Certificate name, date of birth, registration and issued #
- Firearms License (cannot be expired): name, date of birth, expiry date, firearms license #

Category 3 — Name / Financial

- Bank Statement name, bank name, account #, and a date not older than 6 months.
- Loan Statement name, bank name, account #, and a date not older than 6 months.

